

January 2018

Quality Policy

First established in 1975, ISB Group is a vibrant enterprise with a rich culture and a clear strategic vision. This vision is to grow the business by introducing innovative products that improve the lives of the UK's workforce. We call this "Raising the bar of corporate well-being".

In order to fulfil our commitment to our primary quality objectives we operate a Quality Management System certified to ISO9001:2015, the scope of which includes every business process and every individual within it.

Fulfilling customer requirements is an integral part of our business. These requirements include all statutory and regulatory standards, integrity, dependability, product quality and prompt order turnaround.

Our QMS is revised periodically in order to facilitate our commitment to continual improvement.

A handwritten signature in black ink, appearing to read 'Mark Fishwick', with a long horizontal flourish extending to the right.

Mark Fishwick | Director